



FEMA

Oct. 2, 2024

DR-4828-FL NR 005

State News Desk: (850) 815-4940 | media@em.myflorida.com

FEMA News Desk: (407) 548-6055 | FEMA-Florida-NewsDesk@fema.dhs.gov

News Release

FEMA Inspecting Homes After Hurricane Helene

TALLAHASSEE, Fla.- After Floridians apply for FEMA assistance following Hurricane Helene, a home inspection may be necessary to help determine whether the home is safe, sanitary and livable.

Inspectors do not make decisions regarding eligibility for assistance. Information gathered during the inspection is part of several criteria used by FEMA to determine if applicants are eligible for federal assistance.

The inspector will consider:

- The structural soundness of the home, both inside and outside.
- Whether the electrical, gas, heat, plumbing and sewer/septic systems are all in working order.
- Whether the home is safe to live in and can be entered and exited safely.

Inspectors will make an appointment with the applicant before coming. They will already have the applicant's FEMA application number. They carry photo identification and will show it to the applicant. For security reasons, federal identification may not be photographed or recorded. Inspectors will never ask for, or accept, money. Their service is free.

The inspectors will call or text applicants to arrange to meet at the home. They will leave messages and/or texts on the phone number listed on the FEMA application. These communications may come from unfamiliar phone numbers and it is important that applicants respond so their application can be processed.

A typical home inspection takes about 45 minutes to complete. After the inspection, applicants should allow seven to 10 days for processing. If they have questions about the status of their application, they can call the FEMA helpline at 800-621-3362.

For the latest information about Florida's recovery, visit fema.gov/disaster/4828. Follow FEMA on X at x.com/femaregion4 or on Facebook at facebook.com/fema.

###

FEMA's mission is helping people before, during and after disasters.

FEMA is committed to ensuring disaster assistance is accomplished equitably, without discrimination on the grounds of race, color, nationality, sex, sexual orientation, religion, age, disability, English proficiency, or economic status. Any disaster survivor or member of the public may contact the FEMA Office of Civil Rights if they feel that they have a complaint of discrimination. FEMA's Office of Civil Rights can be contacted at FEMA-OCR@fema.dhs.gov or toll-free at 833-285-7448.